One on One Vendor Meetings with OEMS and NEMSIS

Summary

- Met with 30 different vendors for 30 minutes each
- Meetings took place between March and July 2022
- 7 vendors did not respond or were not available to schedule a meeting

Topics Discussed

- Versions/Updates
- Custom Elements
- Change Requests/Approval Process
- Support Materials
- Data Quality
- Compliance Process
- Schematron Rule Use
- Standard for collection of telemedicine and community paramedicine data, Clinician struck-by incidents, Violence against EMS clinicians
- Interoperability with registries, hospitals and HIEs

NEMSIS
BETTER DATA. BETTER CARE.

High Level Take-Aways

Frequency of Changes

- The types of changes must be considered for setting frequency

Interoperability – Data Exchange

- Most vendors want interoperability between registries, hospitals and EMS data

Custom Element Utilization

- Custom Element use/standardization overutilized/needs work

Compliance Process

- Not difficult but can be time-consuming when other priorities need attention
- Repetitive when no changes to standard exist
- Additional yearly testing requirement a high burden and redundant

Consistency Among Vendors

No matter the size of the vendor:

- More agility for NEMSIS standard updates depends on types of changes and how often
- Custom Elements are overutilized and need standardization
- Combining compliance with updates may allow for more effective utilization of vendor resources

Unique Issues

- Training Materials - For vendors that are involved in training/education of EMS Provider Agencies/EMS Clinicians more educational materials needed
- Some vendors want more understanding of how changes are approved and the process followed
- Capturing of Struck-by and near miss data for EMS Clinicians

Requests made of TAC or OEMS

- Standardization of Custom Elements
- Work with the State Data Managers regarding schematron rules that force data entry
- Work with billers to coordinate version changes and minimize need to translate data between versions
- Do not offer annual testing for individual states